

COVID-19 Resources

For the most update to date resources, refer to [Austin Public Health](#), [El Buen Samaritano](#), and [ConnectATX | United Way for Greater Austin](#) as we update the COVID-19 Resources list.

[Austin/Travis County](#)

[Telehealth](#)

[Housing](#)

[Food Access](#)

[Utilities](#)

[Resources](#)

[Education
\(Early Childhood & Pre-K-12\)](#)

[Ideas, Solutions,
Concerns, Questions?](#)

Austin/Travis Co

[Austin/Travis Co Orders](#) & [COVID-19 Risk-based Guidelines](#) is the **best** online resource. For additional information or questions, call 3-1-1 (512-974-2000). Information is available in ASL + 8 additional languages. If a language is not listed, residents need to call 3-1-1.

[Where to get tested](#)

[Get a COVID-19 Vaccine](#)

Telehealth

Healthcare providers are encouraging those who are experiencing flu-like symptoms to first use mobile apps or visit websites set up for a COVID-19 response. COVID-19 Health and Wellness Support Line, including mental health services, are available for safety and convenience.

Find a [Community Health Center](#) | Austin Child Guidance Center [COVID-19 Resources](#) | [Family Eldercare](#)

Medication: If financial assistance is needed, call 2-1-1; if you have a doctor, ask the doctor if any samples can be provided to help curb costs; pharmacies also have discount programs.

Services for Uninsured

CommUnityCare Health Centers launched a hotline to triage uninsured Travis County residents experiencing coronavirus-like symptoms (COVID-19). **HOTLINE: 512-978-8775** At this time the hotline is available 8am-5pm.

Housing

- [Austin's Homeless Strategy](#)
- [HACA Resident Support Center](#)
- [Texas Apartment Association Renters Resources](#)
- [Austin Tenants Council](#) is providing remote services at this time. Clients with rental housing concerns, tenant-landlord disputes, or fair housing concerns should call ATC's administrative line at 512-474-7006 for further information. Clients may also find more information on their website.
- [Texas RioGrande Legal Aid](#) office is closed but are taking calls, phone **888-988-9996**
- **Eviction:** There is an eviction moratorium in place for Austin/Travis County, as well as a federal order from the Centers for Disease Control and Prevention (CDC), but tenants are still being threatened with or actually evicted. Online information about the [Eviction Solidarity Network](#) (ESN) is available, including [Tenants Rights](#) and [Community Resources](#).

If you or someone you know is being threatened with eviction, make an [online report](#) or call 311.

Food Access

Emergency Food Access [Find Food Now](#)

Infant Formula/Baby Food, call:

- Pediatrician for samples
- Neighborhood Center Helpline, **512-972-5133**
- WIC Office, **512-972-4942** or email: WIChelp@austintexas.gov

Utilities

Austin Utilities: Residents can apply online for assistance at [Austin Bill Help](#) or call 512-765-9721.

Texas Gas Service

Call customer service representatives (available M-F, 7a-7p CST) at 800-700-2443 to discuss payment assistance options; review [options](#) online.

[Austin ISD Technology Delivery](#) & [School Bus WiFi Locations](#)

Cell Phone Services: [AT&T](#) [Verizon](#) [T-Mobile](#) [MetroPCS](#)

Education (EC & Pre-K-12)

Austin ISD [Community Learning Spaces](#) | [Austin ISD Meal Distribution](#)
[Del Valle ISD](#) | [Pflugerville ISD](#) | [Round Rock ISD](#)

Resources

Other online resources:

- [COVID-19 Austin Area Response](#)
- [Austin Diaper Bank](#)
- [AGE of Central Texas](#)

Ideas/Solutions

Do you have an idea, solution, concerns, and/or question? Email resources@goaustinvamosaustin.org. Thank You!