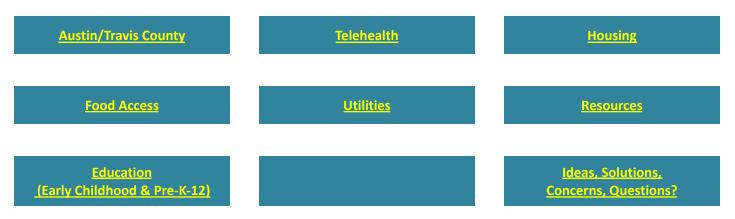
COVID-19 Resources

For the most update to date resources, refer to <u>Austin Public Health</u>, <u>El Buen Samaritano</u>, and <u>ConnectATX | United Way for Greater Austin</u> as we update the COVID-19 Resources list.



Austin/Travis Co

<u>Austin/Travis Co Orders</u> & <u>COVID-19 Risk-based Guidelines</u> is the **best** online resource. For additional information or questions, call 3-1-1 (512-974-2000). Information is available in ASL + 8 additional languages. If a language is not listed, residents need to call 3-1-1.

Where to get tested

Get a COVID-19 Vaccine

Telehealth

Healthcare providers are encouraging those who are experiencing flu-like symptoms to first use mobile apps or visit websites set up for a COVID-19 response. COVID-19 Health and Wellness Support Line, including mental health services, are available for safety and convenience.

Find a Community Health Center | Austin Child Guidance Center COVID-19 Resources | Family Eldercare

Medication: If financial assistance is needed, call 2-1-1; if you have a doctor, ask the doctor if any samples can be provided to help curb costs; pharmacies also have discount programs.

Services for Uninsured

CommUnityCare Health Centers launched a hotline to triage uninsured Travis County residents experiencing coronavirus-like symptoms (COVID-19). HOTLINE: 512-978-8775 At this time the hotline is available 8am-5pm.

Housing

- <u>Austin's Homeless Strategy</u>
- HACA Resident Support Center
- <u>Texas Apartment Association Renters Resources</u>
- <u>Austin Tenants Council</u> is providing remote services at this time. Clients with rental housing concerns, tenant-landlord disputes, or fair housing concerns should call ATC's administrative line at 512-474-7006 for further information. Clients may also find more information on their website.
- Texas RioGrande Legal Aid office is closed but are taking calls, phone 888-988-9996
- Eviction: There is an eviction moratorium in place for Austin/Travis County, as well as a federal order from the Centers for Disease Control and Prevention (CDC), but tenants are still being threatened with or actually evicted. Online information about the <u>Eviction Solidarity Network</u> (ESN) is available, including <u>Tenants Rights</u> and <u>Community Resources</u>.

If you or someone you know is being threatened with eviction, make an <u>online report</u> or call 311.

Food Access

Emergency Food Access Find Food Now

Infant Formula/Baby Food, call:

- Pediatrician for samples
- Neighborhood Center Helpline, 512-972-5133
- WIC Office, **512-972-4942** or email: <u>WIChelp@austintexas.gov</u>

Utilities

Austin Utilities: Residents can apply online for assistance at <u>Austin Bill Help</u> or call 512-765-9721.

Texas Gas Service

Call customer service representatives (available M-F, 7a-7p CST) at 800-700-2443 to discuss payment assistance options; review options online.

Austin ISD Technology Delivery & School Bus WiFi Locations

Cell Phone Services: AT&T Verizon T-Mobile MetroPCS

Education (EC & Pre-K-12)

Austin ISD <u>Community Learning Spaces</u> | <u>Austin ISD Meal Distribution</u> <u>Del Valle ISD</u> | <u>Pflugerville ISD</u> | <u>Round Rock ISD</u>

Resources

Other online resources:

- COVID-19 Austin Area Response
- <u>Austin Diaper Bank</u>
- AGE of Central Texas

Ideas/Solutions

Do you have an idea, solution, concerns, and/or question? Email resources@goaustinvamosaustin.org. Thank You!